

Chuck Scuri

Technical Writer

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WORK EXPERIENCE

Technical Writer

E-School Enterprises

February 2020 – June 2022

Nashville, TN

- Develop, maintain, and publish end-user documentation for 3+ software systems infrastructure for the company
- Produce 200-page system operator, administrator, user, and system description manuals
- Analyze highly complex technical and functional specifications to determine audience and documentation solutions
- Reduce volume of a dated 900+ page orientation guide to 400 by removing redundancy

Technical Writer

Running Belt Data

April 2018 - December 2020

Phoenix, AZ

- Created all end-user guides for 10+ flagship technical products
- Composed 90,000+ words of end-user documentation for multiple technical products such as employee management, electronic registration, and analytical systems
- Increased end-user satisfaction by 15% and receive positive feedback for quality documentation, clarity, and work process

MISSION STATEMENT

Creative, resourceful technical writer with 7+ years of experience in documenting software systems, products, and interfaces for a variety of audiences and industries. Adept at working with developers and quality assurance teams

EDUCATION

B.A, Professional Writing (Digital and Technical Communications)

New York University School of Professional Studies

2014- 2018

New York, NY

SKILLS

Languages

CSS

HTML

XML

Tools

Adobe InDesign

Microsoft Office

Jira Software Cloud

Confluence

MadCap Flare