Howard Clark

SCRUM MASTER

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SUMMARY

Experienced scrum master with a proven track record of delivering high-quality software, on-time and within budget seeks a position with a top technology firm. Delivered many successful projects with varied budgets and resources. I consider myself highly skilled in the areas of team building tech management offshore management multi-vendor, dependencies management, budgets, risk management, and stakeholder management.

I am an active member of the agile community with a proven record of accomplishment of delivering projects with exceptionally improved efficiency. Agile/Scrum approach leading daily sprints & stand-ups/collection of estimates/resource management/product.In agile mainly worked in Scrum, Kanban, XP, and SAFe Framework.

SKILLS

Skill	Level	Skill	Level
Stakeholder Management	●●●●○	Change/ Risk Management	●●●●○
Project Management	●●●●●	Offshore Team Management	●●●●○
Dependency/Analysis Defect Prioritisation	●●●●○	Transformation	●●●●●

EXPERIENCE

Scrum Master
SKY World Media *Feb 2018 - Nov 2019*

- My responsibilities as a scrum master is
- Facilitate sprint planning, daily scrums, retrospectives, stakeholder meetings, and software demonstrations.
- Protect development team from outside distractions, impediments, or team conflicts, and maintain focus on product backlog project timeline.
- Work closely with project owner in backlog management and continuous delivery of features.
- Hence, the scrum master was expected coach the teams accordingly keeping agile principles in mind and find innovative ways to smooth the learning curve.
- I build strong and lasting relationships with Stakeholders for helping teams to deliver the right thing, at the right time.
- Facilitate the scrum ceremonies such as stand ups, retrospectives, story planning and sprint planning.
- Acted as a facilitator for the Product Owner and the team both.
- Removed impediments that were obstructing the team from achieving sprint goals, helped the team remain creative and productive, while making sure its successes are visible to the Product Owner.
- Educate and reinforce scrum methodology and agile framework to team members and stakeholders.
- Reporting and analysis of sprints
- Introduced and implemented Gherkin due to project needs.
- Customized the workflow and processes for the scrum teams.
- Stake holder management and show and tell the senior management.
- Managing the finance carefully, estimation of any change request, forecasting and ensuring that the

project estimates are managed upfront.

Scrum Master
At&T Mobile Services *Feb 2015 - Dec 2016*

As an Agile Delivery Consultant, I implemented Agile practices and values into the project. This was a rare opportunity to transform it into a very successful business by converting from conventional project management to scaled agile.

In this role I contributed in the following:

- Introduced Scaled Agile Framework (although not fully implemented but adopted based on the agreement / requirements).
- Ensured the successful deliverables, across the teams to meet business requirements and timescales.
- Led the development efforts of autonomous and highly aligned platform teams towards their goals.
- Mentored and coached direct reports and others in the team, working closely with the competency leads, to develop them into top performing individuals who would excel at what they did
- Created transparency and predictability across teams using appropriate tool and metrics including story mapping, roadmaps, sprint plans, burn down charts, cycle times, value stream maps and release plans
- Partnered with leaders and teams to share knowledge and drive organizational change and improvement
- Continuously assessed teams' approach to adapt planning tools, Agile methods and communication to ensure a successful and sustainable delivery

Conducted coaching sessions and facilitated daily stand-ups, sprint planning /review /retrospective backlog grooming

Scrum Master
United Health Group *Jan 2014 - Oct 2014*

UHG Shared Business Services (UHG SBS) is a unique joint venture between the Department of Health and the private sector.

- Worked on an UHG SBS program within National Health Service and managed agile transformation within the program for the business team as well as software delivery teams.
- Worked across a multidisciplinary team to deliver and continuously improve products of significant scale and complexity.
- Delivered digital Public Health products and services using appropriate agile project management methodologies
- Led the collaborative, dynamic planning process to deliver and prioritize the work that needed to be done against the capacity and capability of the team.
- Built trust and positive working relationships with teams to support the delivery.
- Followed agile project management practices for multidisciplinary teams.
- Worked with the Product Manager to define the product and service roadmap and help translate it into prioritized stories.
- Worked with the Product Manager to forecast project finances, produce internal reporting and manage risks and issues.

Scrum Master
Sony Mobile *May 2013 - Nov 2013*

- Sony Mobile is a leading telecoms / communications company, led 2 development teams of highly trained and experienced developers, testers and Solution Designers both were using Java, BI and Oracle-based technology stacks.
- Defined and managed activities across the project team
- Coached teams to take ownership of each deliverable (stories, sprint, and release wise).
- Shaped the high-level design and technology plan required to deliver a business outcome.
- Constructed and delivered plans that brought together technology with people and process
- Managed effective communications with the Programmed Manager and stakeholders (including benefits, priorities, and status)
- Strived for continuous improvement and empowerment in the team
- Facilitated discussions within/across teams on the best way to deliver maximum value to our

customers
- Supported the product managers in their quest for the best product for the customer.

EDUCATION

Masters in Business Administration
University of Washington Seattle, WA *Feb 2008 - May 2010*

Bachelor of Technology
The University of Chicago Chicago, IL *Feb 2006 - Aug 2009*

CERTIFICATION

Certified SAFe 4 Scrum Master ●●●●○

Certified Product Manager ●●●●○

Certified Product Owner ●●●●○